EXHIBIT V

QUALITY ASSURANCE / QUALITY CONTROL REQUIREMENTS

CONTRACT NUMBER:		FILE NUMBER:
CONTRACT TITLE:	Provision and Maintenance of Helicopter Passenger Transportation Suits	
CONTRACTOR:	Helly Hansen Canada Limited	

1.0 QUALITY ASSURANCE / QUALITY CONTROL REQUIREMENTS

- 1.1 CONTRACTOR shall perform work as per a formal quality system. The quality system shall be demonstrated through the implementation of documented quality plans, policies and procedures, which when audited meet stated QA/QC requirements with respect to the scope of work. The company shall provide sufficient controls for the quality of product and/or service on Owner's behalf.
- 1.2 As a minimum, the following codes and standards shall be applicable to the scope of work:

ISO Q9001; 2000 (or recognized equivalent) in which the elements of the ISO Q9001 standard are adopted in the CONTRACTOR's quality system and/or quality plan.

1.3 The CONTRACTOR shall submit a copy of the quality system organization chart as well as identify the QA/QC representative assigned to the scope of work. The scope of work shall be conducted as per the CONTRACTOR's Quality System or as per a documented quality plan approved by Owner.

2.0 GENERAL REQUIREMENTS: SERVICE

- 2.1 All service shall be performed as per a quality plan and utilizing qualified personnel.
- 2.2 Internal Audits are to be performed on a regular basis to ensure compliance to the Quality System and/or Quality Plan
- 2.3 Records of all service activities relating to quality are to be maintained at the CONTRACTOR's premises for at least five (5) years.

3.0 GENERAL REQUIREMENTS: PRODUCT

- 3.1 All delivered equipment, assemblies and products shall be supplied with paperwork attesting to the equipment or products ability to meet specification. Examples of evidence to this fact include:
 - Certificates of Compliance or Conformance
 - Released and approved quality plans
 - Signed final inspection reports by the Contractor or subcontracted 3rd party
 - Release certificates from certifying authorities or other governing agencies
 - Data packs

Completed quality plans, Inspection and Test Plans (ITPs) as well as Information attesting to the fact that QA/QC requirements have been met shall accompany the delivered product.



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- 3.2 Raw materials are to be delivered with accompanying Material Traceability Report (s) (MTR)
- 3.3 All operating equipment is to be functioned tested and commissioned prior to acceptance by Owner unless specified otherwise.
- 3.4 Equipment destined for temporary or permanent offshore use is to be reviewed by the governing certifying authority who will in turn issue a release note identifying acceptance.
- 3.5 All delivered product, equipment, materials etc, shall at a minimum, be identified by Owner contract number, quantity, product description and date. Such information should be stenciled or tagged on the delivered product. Additionally this identifying information is to be duplicated on all related paperwork wherever possible to ensure positive traceability.

4.0 QUALITY SYSTEM REPORTING

4.1 The CONTRACTOR shall submit a controlled copy of the CONTRACTOR's quality system policy and procedure manuals to Owner for the scope of work. As a controlled copy holder, Owner shall receive the latest revisions to these manuals as they occur.

5.0 KEY PERFORMANCE INDICATORS (KPIs)

5.1 The CONTRACTOR shall also submit quality data on a semi-annual (every 6 months) basis that Key Performance Indicators (KPIs) agreed upon with Owner have been met.

6.0 NON CONFORMANCES AND CORRECTIVE/PREVENTATIVE ACTION

In the event a Non-Conformance is raised by the CONTRACTOR and such a Non-Conformance will <u>or</u> potentially affect delivered product or service, Owner shall receive the Non-Conformance Report(s) (NCRs) from the CONTRACTOR for review and approval before disposition or corrective action takes place on the product/service in question.

7.0 QUALITY SYSTEM EVALUATION

7.1 Owner reserves the right to perform audits of the CONTRACTOR'S quality system, quality controls and facilities to ensure requirements stated in this contract are satisfied.

In the event of such an audit, CONTRACTOR's Quality Records (example; internal audit results, training records and sub-supplier information) shall be readily available for viewing by Owner.

