OFFSHORE HELICOPTER SAFETY INQUIRY
February 11, 2010
Tara Place, Suite 213, 31 Peet Street
St. John's, NL

February 11, 2010

PRESENT:

John F. Roil, Q.C./ Anne FaganInquiry Counsel
Amy Crosbie
Cecily Strickland/Ian Wallace
Denis Mahoney/D. Blair PritchettSuncor (Petro-Canada)
Alexander C. MacDonald, Q.C./ Stephanie Hickman
Paul BarnesCanadian Association of Petroleum Producers (CAPP) (without counsel)
Jennifer BerlinGovernment of Newfoundland and Labrador
Jack Harris, Q.C Member of Parliament
Norman J. Whalen, Q.CCougar Helicopters Inc.
Jamie MartinFamilies of Deceased Passengers
Kate O'BrienDavis Estate (Pilot) and agent on behalf of Douglas A. Latto for Lanouette Estate (Co-pilot)
V. Randell J. Earle, Q.CCommunications, Energy and Paperworkers Union
David F. Hurley, Q.C Offshore Safety and Survival Centre, Marine Institute

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	February 11, 2010	1 ROIL	
2	COMMISSIONER:	2 Q	. Which will be uploaded to our website
3	Q. Good afternoon, ladies and gentlemen. Good	3	immediately after her giving it and do we have
4	afternoon, Ms. Payne. Mr. Roil?	4	a number that we can assign to it as an
5	ROIL, Q.C.:	5	exhibit number?
6	Q. Thank you, Commissioner. For this afternoon,		ISTRAR:
7	we have a presentation from the Newfoundland		. Exhibit P-00195.
8	and Labrador Federation of Labour given by its	8 ROIL	
9	president, Ms. Lana Payne. There are probably	9 Q	. 00195 and it's a public exhibit. Thank you,
10	not too many people in Newfoundland who are	10	Ms. Payne.
11	not aware of the organization or Ms. Payne,	11 PRES	SENTATION BY MS. LANA PAYNE
12	but in case there are a couple out there who	12 MS. I	
13	are not, let me just say a couple of brief	13 A	. Thank you. Mr. Commissioner, on behalf of the
14	words by way of introduction for her.	14	65,000 members we used to have 70,000 but
15	The Newfoundland and Labrador Federation	15	that was before the recession of the
16	of Labour has been the main umbrella movement	16	Newfoundland and Labrador Federation of
17	for umbrella organization for the labour	17	Labour, working women and men in every sector
18	movement in Newfoundland and Labrador since	18	of our economy and every community of our
19	about 1937. So it has quite a history. It's	19	province, I would like to thank you and the
20	mandate is to promote the interest of its	20	Commission for allowing us this opportunity to
21	affiliates and generally to advance the social	21	appear before the Inquiry. I would like to
22	sorry, the economic and social welfare of	22	recognize the people who came from the labour
23	workers in Newfoundland and Labrador and that	23	movement today as a show of support, including
24	comes right from their constitution. It	24	Dennis Sheppard, who's on our Executive
25	represents about 70,000 union workers within	25	Council and our liaison with our occupational
	Page 2		Page 4
1	Newfoundland. It's composed of 30 affiliate	1	health and safety committee, Gail Hickey with
2	unions and there are over 500 locals. It is	2	the Carpenters Union, Darryl Melvin with the
3	really, in essence, the voice of the labour	3	millwright local of that union, and Sharon
4	movement within the province.	4	Walsh, who's on my staff, as well as the
5	Ms. Payne, in her own behalf, we know, of	5	members from CEP.
6	course, as a journalist. She has worked as a	6	I would like to begin though by
7	journalist for many years and continues to,	7	expressing, on behalf of myself and the
8	originally writing for the Sunday Express and	8	Federation, our deepest and sincerest
9	the Telegram and I think she still continues	9	condolences to the families of the 17 working
10	with some work for the Telegram on a periodic	10	people who lost their lives when Cougar Flight
11	basis. However, she worked for many years in	11	491 crashed 11 months ago. I know that this
12	research, communication with the FFAW, the	12	may seem entirely inadequate, but I want to
13	Fishermen Food and Allied Workers, which was a	13	assure the families that our Federation will
14	CAW affiliate. She became the first vice-	14	continue to do what we can to stand up for
15	president of the Federation in 2005 and in	15	health and safety of working people in our
16	2008 was elected as its president. In her own	16	province, to fight for better health and
17	personal life, she is married. Her husband	17	safety laws and enforcement, and to ensure, as
18	works at the university. She has an eight-	18	they have done, including with their testimony
19	year-old daughter and they all live in St.	19	yesterday, that we never forget what is at
20	John's, Newfoundland. So welcome Ms. Payne,	20	stake here. It is people's lives. And to
21	and I understand that she has a presentation	21	Robert Decker, I would like to say, again on
22	which will be uploaded or speaking notes, I	22	behalf of our Federation, that your courage
23	guess, rather than presentation.	23	and strength, as well as your unwavering and
	MS. PAYNE:	24	thoughtful testimony will make a difference to
25	A. Yes.	25	the future health and safety of those working
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in our offshore. Indeed, I believe it already has, and we will hope that he realizes the contribution he's already made to this Inquiry. I would also like to commend the members

of CEP who testified this week and to recognize the families who bravely shared their grief and with conviction, spoke up for their loved ones and expressed what many in our community of Newfoundland and Labrador are feeling, that more could have been done to prevent this tragedy, that safety is indeed a matter of choices.

The Federation, as Mr. Roil said, is an umbrella organization representing nearly 30 affiliated unions and 500 union locals. We are part of the broader labour movement in Canada and in addition to providing a voice for working people on issues that directly affect them, such as pensions, occupational health and safety, pay equity, labour laws and workers compensation, we also advocate for improved public services, as well as policy and laws that support our principles of social and economic justice, equality and workers'

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rights, including the overall wellbeing and welfare of all citizens. It is my sincere hope that our comments and presentation will help in your deliberations, and at the very least provide a critical perspective with respect to occupational health and safety, based on the labour movement's long history in the promotion of stronger health and safety laws and practices.

We hope to highlight in our presentation how rights, if they are to have real power, must be more than part of a checklist in a legislative framework. They must be given real meaning and include worker involvement. We do that by ensuring that structures and processes that we have in place to support those rights are active and proactive. In fact, we must be careful that we do not diminish or weaken these rights through structures that lack the tools and resources to be effective, that lack the real support of management or regulatory agencies. We must ensure that occupational health and safety is more than a matter of checklists or what is

known in our world as paper safety, when it

should be and must be so much more.

We also hope to highlight how a safety culture or a culture of prevention can be created, and I know, Mr. Commissioner, that this is something that you have expressed that you have an interest in during this Inquiry. Prevention is crucial to ensuring decent work for workers everywhere. Without creating a preventative occupational health and safety culture, there can be little link between OH&S legislation and guidelines and actual workplace practices.

Building a preventative culture then is critical. It means having strong approaches at the provincial, workplace, industry and inspection levels. It means worker involvement at all those levels. The first step to building that safety culture is to understand and respect what workers and their unions bring to the table. Workers and their unions must not be viewed as adversaries, but rather as engaged partners in achieving healthy and safe workplaces. After all, we should all share this common goal, the health and safety of the people who go to work every

day, contribute to our economy and advance our society. Partnership as we know it is based on several basic principles, perhaps the most important being respect, equality and trust.

Collective bargaining often puts unions and their employers on opposite sides of the table, but there is absolutely no need for that relationship to interfere with the one we need as workplace partners around issues like occupational health and safety. In fact, in our experience, collective bargaining can often lead to improvements in occupational health and safety in a workplace and to practices that are above and beyond the legislative or regulatory minimum. Codes of practice are an example of this, as are the support for full-time union occupational health and safety representatives in workplaces. In order to be successful, a partnership formed in the interest of safety must take into account the inherent imbalance of power between the workplace parties and efforts must be made to temper that imbalance.

We believe the bar for occupational health and safety is too low when we refer to

Page 11

Page 9 managing risk or when we preface our comments with statements such as "this is dangerous work." The flip side of that statement is a certain amount of risk is acceptable. From a worker's perspective, no level of risk is acceptable. That is a matter for risk management professionals, insurance companies and others. For working people, the only test, the only test that matters is that they return home to their families at the end of their work safe and unharmed.

In the labour movement, we do not view occupational health and safety as risk management. We view health and safety in terms of prevention. Every accident is preventable. It is preventable because of strong laws, worker involvement, education and enforcement. It is preventable because we invest enough in safety, in training, in systems and in technology. It is preventable because we put safety first, ahead of production, ahead of profit.

We will speak -- I hope to speak to the jurisdictional ambiguity that still exists today with respect to laws and regulations

circumstances surrounding the sinking of the Ocean Ranger. That tragedy happened in the early hours of the morning of February 15th, 1982 during a severe winter storm 166 miles east of St. John's. There were, as we know, no survivors.

Last year, trade union activist, Steve Porter, compiled a book of poems and thoughts by his friend, Greg Tiller, who worked on the Ocean Ranger, one of 56 Newfoundlanders who had lost their lives. Just days before his death, Greg Tiller, just 21 years old, confided to his friend about his experiences working in the offshore. "It's unsafe. I'm telling you something serious is going to happen out there. I've increased my life insurance today. I don't have a very good feeling."

There has been, in my opinion, considerable improvements in health and safety since the Ocean Ranger disaster, but there is, we would suggest, more that can and must be done. Our reaction as a people to that preventable tragedy that took the lives of 84 workers was not unlike our response to the

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governing the offshore and how we might improve the oversight and enforcement of occupational health and safety in the offshore oil industry, and we will make recommendations that we hope will help build a safety culture or rather promote a culture of prevention which includes activating the rights of workers, building a real workplace partnership based on the social dialogue principles of respect and equality and enshrining adequate and proper regulatory authority whose mandate is safety first and safety only. We will endeavour to focus on those areas mandated by the Commission, which include the role of the C-NLOPB.

As you know, next week we will mark the 28th year since the drilling rig the Ocean Range capsized killing 84 workers. A month from tomorrow, we will mark the one-year anniversary of the crash of Cougar Flight 491 killing 17 people. I refer to the Ocean Ranger disaster because I believe there are still lessons to be learned from that tragedy and from the recommendations of a commission, not unlike this one, that delved into the

Page 12 crash of Cougar Flight 491. These two events

will forever be part of our collective psyche.

The joint federal provincial commission of the

inquiry report into the Ocean Ranger disaster
 noted "the shockwave created by the loss was

6 felt particularly throughout our province. In

that tightly knit community, there were few who did not discover a link, direct or

9 indirect, to one of those lost in the

tragedy." Similar words and sentiments were repeated, including by Premier Danny Williams,

following the crash of Flight 491, taking the lives, as we know, of 16 men and one woman,

and changing their families forever.

You heard yesterday children are now fatherless, wives have lost their life partners, parents will forever feel the acute and lifelong pain of having lost a child. They deserve, at the very least, that we collectively do what we all can to prevent further tragedy. This means accepting we can and must do more, all of us together, industry, government, unions, workers. It means we all have a role to play and we all must be allowed to play that role without fear

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Page 13 of reprisal, with clear rules and defined 1 2 authority. It means understanding how democratic models in our workplaces can make a 3 difference. It means understanding that 4 workers' rights, such as the right to know, 5 6 the right to participate and the right to 7 refuse must be more than rights on paper. 8 They must have real meaning. It means viewing workers as more than part of production. It 10 means workers come to the table as true 11 partners in occupational health and safety and 12 prevention, not as tokens, because that is 13 what the minimum that the law requires. We all have connections to those who died 14 March 12th, died because they went to work 15 16 that day. One of the men lost was from my hometown of Deer Lake. You heard from his 17

March 12th, died because they went to work that day. One of the men lost was from my hometown of Deer Lake. You heard from his widow yesterday. Another was the older brother of a young man I went to university with, and another was the dad of a little girl who attends school with my niece. It was his first day on the job. It is these connections and the closeness of our community of Newfoundland and Labrador that perhaps makes the job of this Commission that much more

special and significant importance on developing and applying a preventative safety and health culture in workplaces around the world. It's constitution drafted in 1919 refers to the protection of workers against sickness, disease and injury arising out of their employment. The declaration of human rights states that everyone has the right to life, to work, to free choice of employment and to just and favourable conditions of work. The right to safety and health at work has been developed through a number of international instruments since the ILO constitution of 1919 and the universal Declaration of Human Rights in 1948, including the Occupational Safety and Health Convention of 1981 which refers to employers being required to ensure workplaces, machinery, equipment and processes under their control are safe and without risk to health.

The fact, Mr. Commissioner, that we are paid for our work and in some cases such as the oil and gas industry, probably paid well, does not mean that we should face hazards that cannot be avoided. We have the technology and

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difficult, but of such consequence. We all have a stake. We need this Commission to make

a difference. This is vital work that you do. It could be lifesaving work. As a people, we

need to know that good will come from this tragedy. As William Shakespeare wrote "out of

this nettle, danger, we pluck this flower,

safety." This is our hope.

Of all the work we do in the labour movement, advocating for enhanced health and safety is the most important. There is nothing, nothing, not profit, not production, more important than ensuring workers come home to their families at the end of the day or the end of their hitch, and that should be the foundation of every decision we make.

I would like to take a little time to speak about workers' fundamental occupational health and safety rights, the minimum standard as outlined by our laws.

The International Labour Organization, a tripartite UN agency that brings together governments, employers and workers in common action to promote decent work throughout the world, has, in its 90-year history, placed

the know-how to make workplaces safe and healthy. It is a fundamental duty of an employer to provide a safe and healthy

workplace. As workers, it is our fundamental right to work under safe and healthy

conditions. Occupational health and safety is
 not a bonus or an add-on. Knowing our
 obligations as employers and our rights as

workers means involving everyone in the process of prevention and building a culture

of prevention. According to the ILO, work can only be decent if it is safe and healthy.

The occupational health and safety rights

of workers in our province is guaranteed by the Occupational Health and Safety Act. These rights are extended to the men and women who work in the offshore by way of a memorandum of understanding first signed in 1985 between the Government of Newfoundland and the Government of Canada. Section 61 of that MOU refers to provincial laws, including social legislation such as occupational health and safety. This MOU is on the C-NLOPB's website.

A more detailed MOU dealing with occupational health and safety was signed in

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2001 among the Federal and Provincial
Governments and the C-NLOPB. This MOU
basically contracts out to the C-NLOPB the
administration of portions of the Provincial
Occupational Health and Safety Act that are
not already covered in the Atlantic Accord
Implementation Acts. This MOU refers to the
Occupational Health and Safety Act also as
social legislation and deals with the rights
of workers, including the right to know, the
right to participate and the right to refuse.
Mr. Pike, the C-NLOPB's chief safety

Mr. Pike, the C-NLOPB's chief safety officer, referred to this Act in his testimony as other requirements. Indeed, this is how it is referred to also on their website. The fact that these fundamental and core worker rights are viewed as other requirements, in my opinion, diminishes their importance and perhaps highlights an underlining, troubling and systemic problem, an agency with conflicting mandates, safety and production. I will speak to this later in my comments.

The Provincial Occupational Health and Safety Act guarantees a number of rights for workers, as I've said, as do health and safety 25 work-related deaths annually, whether through a workplace accident or through occupational disease.

As a labour movement, we do not accept that injury, death or disease somehow go with the job. That's because despite the tragedies, we do know that prevention works. Experience shows that a preventative safety culture is beneficial for workers, employers and governments. It is building that culture that is the real challenge as it requires strong laws and legislative authority. It means education, inspection, involvement and enforcement. It requires high quality training, including health and safety training that is developed with worker input. It requires meaningful worker union involvement at the workplace level through these joint occupational health and safety committees. These committees were designed to provide a mechanism for communication to bring issues forward, but also to have them acted It means employers must adopt upon. prevention as an integral part of conducting their business, that workers and their

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laws across our country. Three rights are emphasized in those laws: the right to know about hazards of the workplace, which really speaks to an employer's responsibility to ensure workers know of dangers; the right to participate in health and safety activities, especially joint worker management health and safety committees; and the right to refuse hazardous work. In addition, there is the right to a healthy and safe workplace and the right to be protected from discrimination or reprisal if you raise a health and safety concern in your workplace.

These rights came about as a result of many years of struggles by working people around the world. Workers demanded these rights through workplace struggles, strikes and by lobbying governments, and we continue this work today. We do so because despite advances in occupational health and safety laws, practices, enforcement and engagement, an estimated two million women and men die as a result of occupational accidents and work-related disease every year around the globe. In our own province, we average between 18 and

representatives are consulted, trained, informed and involved in measures related to their safety and health at work.

According to the legislation, as workers, we have responsibilities too, to work safely and to protect ourselves and not endanger others, to know our rights and to participate in implementing preventative measures. But I would ask how can we live up to those responsibilities if our workplace practices, including communications and decision making, do not allow for this to happen.

The ILO, through its declaration on safety and health at work, stated that a preventative safety and health culture is one in which the right to a safe and healthy working environment is respected at all levels, where governments, employers and workers actively participate in securing a safe and healthy working environment through a system of defined rights, responsibilities and duties and where the principle of prevention is accorded the highest priority. According to the ILO, where high safety standards exist, they are a direct result of long-term

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Page 21 policies, encouraging tripartite social dialogue, collective bargaining between trade unions and their employers and effective health and safety legislation backed up by strong labour inspection.

Social dialogue is a commonplace practice in the European Union and it can take many forms. It is defined by the ILO to include all types of negotiation, consultation or exchange of information between or among representatives of governments, employers and workers on issues of common interest. It can exist as a tripartite process with the government as an official party to the dialogue or it may consist of bipartite relations only between labour and their employer. The main goal of social dialogue is to promote consensus, building and democratic involvement among the main stakeholders in the world of work. Successful social dialogue structures and processes have the potential to resolve important economic and social issues, encourage good governance, advance social and industrial peace and stability and boost economic progress.

democratic workplace structures and evolved social dialogue at the enterprise or company level, at the industry level and at the provincial and national levels, but that requires a shift in attitudes. It means truly respecting what workers bring to the decision making table. For example, the union health and safety committees must develop their own agenda for health and safety improvements before meeting with management as the joint committee, or at least be able to do this. Management must be accountable for the recommendations that come from these committees and the regulatory agency must be responsible for the enforcement side of these recommendations.

This enforcement may involve issuing directives. In order for laws to be effective, they must be rigorously enforced. They must be part of, as you heard yesterday from Lori Chynn, a proactive regime. For example, in countries like Norway, worker safety representatives or safety delegates have the power to shut down production if there is unsafe work. This authority can help

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In the labour movement, we believe every worker has the right to a safe and healthy workplace, but in our society, it is the employers who control where we work, if we work, how we work and whether our work is healthy or hazardous. As we grapple with numerous health and safety concerns, we also face what employers view as management's rights, such as the choice of materials, chemicals, the pace of production, shiftwork, excessive overtime, work cycle times, maintenance frequency and the entire design and power structure of the workplace and production systems. In order to build a preventative safety culture, we need to fix the workplace power imbalance so that workers, without fear of reprisal, have more of a say in their workplace, especially with respect to health and safety. It is workers who risk their lives, limbs and health in the workplace. By contrast, the risk for employers is profit. I do not say this to create controversy, but merely to point out the reality.

mitigate the inherent imbalance and power in the workplace.

I believe most Newfoundlanders and Labradorians would agree there is something wrong when the regulatory regime -- with the regulatory regime in our province when the agency with a mandate of covering worker safety does not see that worker safety is part of its responsibility. I understand this statement was contained in testimony at this Commission, including in a PowerPoint presentation by the C-NLOPB and I quote "the C-NLOPB does not have responsibility for safety of workers. Worker safety is the responsibility of the operators." statement in and of itself implies what we have in the offshore is not much better than self regulation. The C-NLOPB has also noted that the lack of charges against industry means that it's doing its job. I would argue that the lack of violations or charges is by no means in and of itself a measure of safety in any industry. It may instead be an indication of inadequate inspection and enforcement.

Part of fixing this imbalance is through

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Page 25 I know this Inquiry has already heard considerable testimony regarding the laws and regulations governing the offshore. Some of these laws are federal in jurisdiction, others are provincial. Some deal with production drilling practices, the environment; others deal with health and safety. Navigating through these can be a complex piece of business. I understand that the Provincial Government has attempted to make this a little clearer with a submission to this Inquiry tabled this week. For the purpose of this Inquiry, it is perhaps helpful to zero in on the laws and regulations governing occupational health and safety.

As referred to already, these rights are first mentioned in Section 61 of the Atlantic Accord MOU signed in 1985. They are referred to again in the 1987 Canada Newfoundland Atlantic Accord Implementation Act, and they are, as I said, later expanded upon in an MOU among the federal and provincial governments and the C-NLOPB signed in 2001. The Commission has also heard reference to draft occupational health and safety regulations.

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These do not include or encompass those sections of the Occupational Health and Safety Act I have referred to above dealing with workers' right to know, participate and refuse. These rights are covered off, as I've said, in the MOU and not in this draft occupational health and safety regulations. The draft regulations, which deal with issues such as working in confined spaces, scaffolding and protective clothing, have been incredibly been worked on or are in draft form, I believe since 1989. They now need to be reviewed and modernized without ever being actually enacted.

You've also heard from retired labour leader, Bill Parsons, who spoke of the jurisdictional ambiguity with respect to what level of government is responsible for what aspect of the offshore. He too raised concerns about the competing mandates of the C-NLOPB, whose main and chief objective is to sell oil and gas land for exploration and development, but also has a responsibility for health and safety. Mr. Parsons expressed concern that not one ministerial department,

federal or provincial, had taken ownership or responsibility legislatively for the occupational health and safety of the offshore workplace, which includes helicopter transport. Instead the federal and provincial governments contracted out this responsibility to the C-NLOPB, which does not report to the government department responsible for occupational health and safety, but to the government department responsible for production and the economic development of the offshore oil and gas industry. Our Federation supports the comments made by Mr. Parsons that the current legislative ambiguity and contracting out of responsibility to an agency, whose chief responsibility is to the economic development of the offshore, is at best unacceptable, and comprises a conflict of interest. This kind of regulatory arrangement was sternly criticized by Lord Cullen in his report on the Piper Alpha explosion in 1988. I will refer to this a little more later on.

The Commission has also heard from the C-NLOPB that it is not responsible for safety, that this is the responsibility of the

operators. It has been our experience in the

labour movement that sometimes the internal responsibility system, which I believe has also been referred to at this Inquiry and is part of our occupational health and safety regulatory regime in Canada, can be used to weaken the proactive role government must play. The internal responsibility system is intended to be part of a larger framework that includes, and I stress, a proactive, not a passive or reactive regulatory role. I believe Ms. Chynn, as I said, spoke to the need of a proactive role yesterday.

The internal responsibility system is also in place in Norway, but there is a strong regulatory framework to back it up there, and strong worker participation at all levels, workplace and state.

The fact that the C-NLOPB does not see itself as being responsible for worker safety is unacceptable. While we understand that employers, and in this case the offshore operators, are primarily responsible for the health and safety of their workplace, including helicopter transport, governments

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Page 29 and their agencies have a responsibility too for legislation, regulation, and enforcement.

The role played by government or an agency acting on behalf of government must be more than an oversight and verification of safety plan role, because what that contributes to is an environment of self-regulation.

Mr. Justice Corv. in 1991, in a decision

Mr. Justice Cory, in 1991 in a decision of the Supreme Court of Canada, noted, "Regulation is absolutely essential for our protection and wellbeing as individuals and for effective function in society. It is properly present throughout our lives. The more complex the activity, the greater the need for and the greater our reliance upon regulation and its enforcement. Of necessity, society relies on government regulation for its safety, as does workers, but laws and regulations are quite frankly only as strong as the education and enforcement that go with them, and how those laws and regulations are practised in the workplace, and enforced by those charged with the protection of our wellbeing. We cannot, and I would hope that no one is suggesting that we rely totally on

these solution, exploration and production could not take place. Thus when a rig is being built, it is worthy of the latest innovations that technology has to offer". That Commission found the equipment designed for enhancing safety had not been given the same attention. Rather it found that the Ocean Ranger evacuation system did not meet the same criterion of being essential, nor did it elicit the same response. In addition, the Commission Report on the Ocean Ranger warned of the potential conflict of interest between responsibility for safety and for energy policy. "Inherent risks that in the drive for energy self-sufficiency", the report noted, "particularly under conditions of economic stress, the price to be paid for accelerated production may be a lowered level of safety".

We would suggest that there had been a number of examples of this conflict provided in testimony at the Inquiry; the incredible and unacceptable nine years it took to install helicopter underwater breathing apparatus, the length of time it took to respond to repeated concerns by workers regarding the fit of

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employers to make our workplaces safe, because employers have, by their existence, a goal that sometimes competes with safety, and that is to make profit. Again I don't say this to be controversial or to diminish all of the incredible efforts made over the years by the employer community with respect to occupational health and safety. This is merely a statement of fact. It is the reality of our world. We should accept it as a given and build from there. This is why we need a vigilant and proactive government and worker involvement to mitigate that economic reality".

We ask that in your deliberations you consider the competing mandates of production or profit versus safety. In the Commission's Report into the sinking of the Ocean Ranger, there was a clear acknowledgement of the often conflicting goals of production and safety. The Commission noted, and I quote, "That the oil industry had faced and overcome the problems associated with exploring for and producing oil and gas under major environmental constraints, because without

survival suits, the decision when to change studs on helicopter gearboxes, the fact that occupational health and safety regulations had been in draft form for what appears to be two decades.

We must also avoid a "father knows best" top down management approach to worker safety, but rather we must encourage worker involvement. We must view workers as experts who can contribute to enhanced health and safety because of their very real experience in the workplace.

In May, 2009, the International Labour Organization held a tripartite meeting on promoting social dialogue and good industrial relations, from oil and gas exploration, and production, to distribution. The conclusions from this international meeting, which included employers, workers, and government representatives, with a stake in the offshore oil and gas industry included; the recognition that social dialogue is of paramount importance for addressing a wide range of workplace issues, a collaborative approach between employer and worker organizations is

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	Page 33	
1	central to good industrial relations, and that	1
2	the precondition to good industrial relations	2
3	is full respect for freedom of association and	3
4	the right to bargain collectively, that decent	4
5	work involves freedom for people to express	5
6	their concerns, organize and participate in	6
7	the decisions that affect their lives and	7
8	equality of opportunity and treatment for all,	8
9	that education and training should be viewed	9
10	as a long term contribution to sustainability	10
11	of the oil and gas industry and as a	11
12	investment in human capital. It would involve	12
13	governments it should involve governments	13
14	and social partners, like unions and	14
15	educational institutions. That social	15
16	dialogue is paramount to good governance in	16
17	the oil and gas industry. Good governance also	17
18	relies, as we know, on transparency in	18
19	decision-making and reporting, and finally	19
20	that governments play an important role in	20
21	promoting social dialogue by creating an	21
22	enabling environment, and governments have a	22
23	responsibility of facilitating social dialogue	23
24	through the establishment and enactment of	24
25	appropriate legislation and institutions.	25
	Page 34	

responsibility for enforcing safety should be removed from the Department of Energy and placed with the Health and Safety Executive, because having both production and safety overseen by the same agency was viewed as a conflict of interest.

In 2002, the Provincial Government through the Department of Mines and Energy conducted a round of consultations concerning the Atlantic Accord. It was an attempt to consolidate legislation dealing with the offshore and incorporate an offshore health and safety regime into that Accord. At the time, the Federation of Labour under President Elaine Price, made a submission outlining the Federation's concerns with the proposed amendments. "Those proposed amendments", the Federation stated, "did little to support what was seen as a needed clear separation between occupational health and safety and production issues". In its submission, the Federation noted that, "To begin with, all the persons in major health and safety positions, including the safety officer, and all other safety officers -- the chief safety officer, sorry,

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These recommendations could form part of a new framework for the offshore oil and gas

industry in our own province.

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The issue of competing or conflicting mandates with respect to offshore production and safety has been raised several times and by important inquiries, such as the one by Lord Cullen into the Piper Alpha disaster. I believe this tragedy has been referred to already at the Commission. The Piper Alpha was a North Sea oil production platform. An explosion and fire on that platform in July, 1988, killed 167 men. It is considered the world's worst offshore oil disaster. The Inquiry was critical of the oil platforms operator, which was found guilty of having inadequate maintenance and safety procedures. The Cullen Inquiry made a total of 106 recommendations for changes to North Sea safety procedures. One of those recommendations dealt with the conflicting or competing interests of production and safety when a single regulator is responsible for both. The Inquiry recommended, and this

Page 36 and all other safety officers would continue

to be employees of the C-NLOPB, and while our Federation", she said at that time, "does not question", nor do we do today, "the personal integrity of these officers, and does not doubt their dedication to carrying out their duties, it nonetheless remains that they are employees of the organization that is responsible for the development of the oil and gas industry. The C-NLOPB reports to the federal and provincial departments of Natural

Resources, whose primary mandates are

development and production".

The latest annual report of the C-NLOPB highlights this competing mandate. Chairman and CEO, Max Ruelokke, in his report notes that in 2008/2009, the Board experienced several high points, including a banner year for land rights issuance and one billion barrels produced. He noted, "The past year saw several significant successes and accomplishments". However, the year was marred by the tragic crash of Cougar Flight 491. To further point to the legislative ambiguity of who is responsible for what, we

recommendation was acted upon, that the

Page 37	Page 39
1 have on the one had the C-NLOPB saying it is 1 in tha	t pool every few years is not enough to
2 not responsible for worker safety, but yet it 2 allow	anyone to develop the instinctive
	ons that they need to have a chance of
1	ing a helicopter crash like Cougar 491".
	Federation has, and will continue to
	strong proponent of worker training,
	ling and especially in the area of
	ational health and safety, but we also
	mend that workers and their unions must
	olved in the development and delivery of
	ng, especially in their workplaces.
	like to also take a couple of minutes
	ak to the issue of helicopter safety.
	nportant part of the mandate of this
	ry is to consider the safety of
	pter transport. Given the assertions by
	pard that the operators are responsible
	fety, I am assuming that also means
	during transport. The Federation is
	ul, as was expressed by Robert Decker in
	estimony, and by family members
	day, that this Inquiry does result in
<u> </u>	nelicopter travel. Mr. Decker said that
	uld not any longer be flying offshore,
	at others continue to do so and deserve
Page 38	Page 40
	able to do so safely, but there are
<u> </u>	lot of questions with respect to
	pter safety, questions we hope this
	ry in conjunction with the Transportation
	Board can answer. In his testimony,
<u> </u>	ecker stated that training to escape from
7 a number of recommendations by the Commission 7 a cras	hed helicopter is important, having good
	ral suits is important, and having search
<u> </u>	scue capability nearby is important, but
	ose things are what you need after
	s been a crash in the ocean. "If we
· ·	want to make offshore helicopter travel
-	-
	he said, "what we have to do is make
workers having substantial experience offshore 14 sure t	he said, "what we have to do is make nat every helicopter does not crash.
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should be represented. This is an example of 15 The b	nat every helicopter does not crash.
should be represented. This is an example of 15 The b a social dialogue or a tripartite model that 16 keep of 15	nat every helicopter does not crash. est way to keep ever worker safe is to
should be represented. This is an example of 15 The b 16 a social dialogue or a tripartite model that 16 keep of 17 could be implemented for training workers for 18 belong	nat every helicopter does not crash. est way to keep ever worker safe is to every helicopter in the air where it
should be represented. This is an example of 15 The b 16 a social dialogue or a tripartite model that 16 keep of 17 could be implemented for training workers for 18 the offshore, including occupational health 18 he sa	nat every helicopter does not crash. est way to keep ever worker safe is to every helicopter in the air where it gs. Safety starts with the helicopter",
should be represented. This is an example of 15 The b 16 a social dialogue or a tripartite model that 16 keep of 17 could be implemented for training workers for 18 the offshore, including occupational health 19 and safety training. To be clear, this would 19 secon	nat every helicopter does not crash. est way to keep ever worker safe is to every helicopter in the air where it gs. Safety starts with the helicopter", id, "and I think everything else is
should be represented. This is an example of 15 The b 16 a social dialogue or a tripartite model that 16 keep of 17 could be implemented for training workers for 18 the offshore, including occupational health 19 and safety training. To be clear, this would 20 involve worker's engagement, including through 20 In p	nat every helicopter does not crash. est way to keep ever worker safe is to every helicopter in the air where it gs. Safety starts with the helicopter", id, "and I think everything else is dary".
should be represented. This is an example of 15 The b 16 a social dialogue or a tripartite model that 16 keep of 17 could be implemented for training workers for 18 the offshore, including occupational health 19 and safety training. To be clear, this would 20 involve worker's engagement, including through 21 their union. When you consider Robert 21 Feder	nat every helicopter does not crash. est way to keep ever worker safe is to every helicopter in the air where it gs. Safety starts with the helicopter", id, "and I think everything else is dary". oreparation for this submission, the
should be represented. This is an example of 15 The b 16 a social dialogue or a tripartite model that 16 keep of 17 could be implemented for training workers for 18 the offshore, including occupational health 19 and safety training. To be clear, this would 20 involve worker's engagement, including through 21 their union. When you consider Robert 22 Decker's testimony, it becomes clear that the 23 The b 26 keep of 27 belon 28 he sa 29 In p 20 In p 20 In p 20 In p 21 Feder 22 Norw	nat every helicopter does not crash. est way to keep ever worker safe is to every helicopter in the air where it gs. Safety starts with the helicopter", id, "and I think everything else is dary". oreparation for this submission, the ation has been in contact with the
should be represented. This is an example of a social dialogue or a tripartite model that could be implemented for training workers for the offshore, including occupational health and safety training. To be clear, this would involve worker's engagement, including through their union. When you consider Robert Decker's testimony, it becomes clear that the Decker's testimony, it becomes clear that the said, and I quote, "As good as the training The becker is the becker in the	nat every helicopter does not crash. est way to keep ever worker safe is to every helicopter in the air where it gs. Safety starts with the helicopter", id, "and I think everything else is dary". oreparation for this submission, the ation has been in contact with the egian Trade Union which represents 13,000

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Page 41 their representatives responsible for health 1 2 and safety in the offshore, Mr. Karlsen, helicopter transport is one of the largest 3 single contributors to the risk an offshore 4 worker is exposed to. "Helicopter accidents", 5 6 he reports, "are responsible for a large share 7 of the total fatalities in the offshore". The unions and industry there have engaged in work 8 on helicopter safety and are currently 10 involved in a third study on this matter. "The first such study took place", he said, "in the 11 early 1990s. The union has representatives on 12 13 the Steering Committee for this work. The main conclusion from the second report on 14 15 helicopter safety released in 1999 was that it 16 was not pilot error that results in most accidents, but rather technical failure". 17 18

During last year's ILO tripartite meeting that I referred to earlier on promoting social dialogue in the oil and gas industry, the chairperson of the workers group at this meeting noted, "That helicopter accidents account for about 25 percent of fatalities in the offshore oil and gas sector, and transportation by helicopter was one of the

is the right to know.

We would wholeheartedly agree with Mr. Decker's assessment that the best course of action is to keep the helicopters in the air. We also know, though, that we must do everything we can to ensure if a helicopter must ditch, that the occupants of that helicopter are given the best possible chance of survival, from the best suits available, to appropriate training and adequate, timely, and dependable search and rescue response.

Mr. Commissioner, you have heard a lot about the Federal Government's so-called commitment to search and rescue, and you've heard criticism of Canada's search and rescue resources, including the fact that the response time dramatically increases between 4 p.m. and 8 a.m. and on weekends, or what are referred to as "quiet times" according to a DND document provided to the Commission. I suppose it is stating the obvious, but perhaps it's also necessary; people who work in the offshore, whether it is in the oil and gas or fishing industries, do not work 8 to 4. This staffing decision is the result of an

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weakest points of the health and safety chain".

So the question is how do we make helicopter transport safer, and what role should the oil and gas industry, as an employer who depends on helicopter transportation in order to operate, play in that, and from our perspective as a labour movement, how do we ensure workers are involved in that process, ensuring their rights to know and participate are activated. Is it simply that we use different helicopters that are more expensive because they have more technology, such as a dry run capability. We know this technology exists because SAR helicopters have this capability. Isn't it, I ask, responsible and practical to expect helicopter transporting workers every day, one and a half hours out to sea, also be required to have this technology. Isn't it responsible and practical that workers have a right to know when there are problems with those helicopters. I believe this speaks to the heart of a worker's right under our

inadequate financial commitment by the Federal Government to search and rescue. It is a result of cutbacks to those services and programs and it is about political choices.

We are in Canada a maritime nation, and as such a good deal of economic activity takes place at sea. Government has a responsibility to provide adequate public services in this regard, and it has not. I would argue that search and rescue services are needed more today than ever before, given the increased activity on our oceans. Globalization means more and more goods are transported by sea. We have only to walk along St. John's Harbour any day of the week to have this confirmed. In addition, offshore activity has increased significantly since the Commission Report into the Ocean Ranger sinking. When it made its recommendations with respect to enhanced search and rescue, at that time, as you know, the Commission recommended that Government or industry provide for a dedicated full time search and rescue helicopter at the airport nearest the offshore operations. In addition to the increased transportation of goods and

Occupational Health and Safety Act, and that

Page 47

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Page 45 the increased offshore oil activity from installations, transport of workers, oil tankers, and supply ships, we have also experienced in the same time frame a dramatic increase in the number of fishing vessels fishing further offshore. For example, in the late 1980s and early 1990s, the near shore fleet of vessels in our province, that would be those greater than 40 feet, caught on average about 10,000 tons of snowcrab and shrimp. In 2008, this fleet of about 900 vessels caught about 40,000 tons of snowcrab and 80,000 tons of shrimp. This is about nine times the total of shrimp and snowcrab landings as 20 years ago, nine times an increase in economic activity in that industry alone. Much of this increased activity takes place anywhere between 50 and 200 miles offshore. Today, according to the Canadian

Association of Petroleum Producers, Newfoundland and Labrador produces more than 340,000 barrels of light crude oil per day, or about 36 percent of Canada's total light crude oil production. In 1997, we had just one oil

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field producing, Hibernia. Today there are three, with a fourth expected by 2017. In addition, there is significant seismic and other exploration taking place. In the face of this increased economic activity, SAR capabilities have been reduced, including longer response times at night and on weekends. This is, in our opinion, totally unacceptable and irresponsible, and the Federation joins others at this Inquiry calling for increased and enhanced search and rescue capabilities.

Throughout my presentation, I've referred to this process known as social dialogue. There are already examples of this approach to problem solving and engagement in our province. For example, provincially labour, business, and government, participate in what is known as the Strategic Partnership Council, a tripartite system of having dialogue on issues in which we share a common interest, such as labour market and labour relations. The Workplace Health Safety and Compensation Commission is currently engaged with the Federation of Labour and the Employer's

Council in a program to develop sector councils in various industries throughout the province. These councils would be responsible for promoting enhanced occupational health and safety practises in various sectors of our economy. The idea behind these kind of processes and structures is that they are an effective means to solving problems. They result in a high level of engagement and input among all the parties, but they require trust

According to the ILO, which is by its nature a tripartite organization of workers, their unions, employers, and governments, social dialogue is the ILO's best mechanism in improving better living and working conditions. The Federation believes that such a system would be beneficial in the offshore oil and gas industry at a number of levels, and in particular, with a focus on health and safety. Certainly Norway operates under such a model and we would recommend that the Commission visit other jurisdictions, as I believe and hope is your plan, to see how the workplace parties talk to each other and how

health and safety matters are dealt with

and respect.

there. I am sure their system is not perfect, but it does appear to be certainly more evolved than ours. For example, the Norwegian Petroleum Safety Authority, an arm of the government, says, "That Collaboration between employers, unions, and government, as well as worker participation, are important cornerstones in efforts to establish and develop health and safety in the petroleum industry. They further say, "From an ethical perspective, it is crucial that people exposed to risk participate in decision-making processes which affect such exposure".

Norway's Working Environment Act also contains a number of provisions on the right and duty of workers to participate in ensuring a fully acceptable working environment in an enterprise. The same requirement for participation also applies when government agencies develop regulations and regulatory regimes. In other words, workers and their representatives are included in the making of the decisions and the laws. It is important, according to this Authority in Norway, that

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workers have the necessary level of involvement before solutions are chosen. I do not believe we can say that that is the case in the oil and gas industry in our province.

In conclusion, I would like to make the following points. The Federation, in addition to my presentation today, is preparing a second document that will include recommendations. We will also comment on the document dealing with the regulatory regime from the Provincial Government that was this week posted to your website. In the meantime, our Federation does recognize and recommend that clearing up the legislative ambiguity, embracing social dialogue in the offshore sector through real and meaningful worker involvement, creating a stand-alone proactive safety agency with tripartite governance that reports to the Provincial and Federal departments in charge of occupational health and safety as their clearly defined role, and activating worker's rights would be a good place to start.

We believe it would be more than helpful if the Commission did visit other

Page 49 Page 51 their experiences and knowledge with us. They 1

- believe, as I do, that we can collectively
- make a difference. They believe, as I do, 3
- that every accident is preventable, and they, 4
- like I am, are hopeful that this Commission of 5
- Inquiry will make the recommendations needed 6 and governments will have the political will 7
- 8 to act on them.

The families of the 16 men and one woman 10 who died March 12th of last year deserve this

to be the least of our efforts. The people 11

who continue to seek their living offshore 12 deserve the same. Mr. Commissioner, once 13

again, thank you for this opportunity, and I 14

hope our presentation is helpful in your 15

16 deliberations.

17 COMMISSIONER:

18 Q. Thank you, Ms. Payne. There is a lot to think about in what you've presented, so thank you. 19

20 MS. PAYNE:

A. Thank you. 21

22 ROIL, Q.C.:

23 Q. Commissioner, that will bring to a close the proceedings for this afternoon. I have for 24 25

public consumption, if you will, a little news

Page 50

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jurisdictions and talk to the unions in those jurisdictions when you do. They have a lot to

offer and we'd be pleased to facilitate that. We tackle the view that it is only the

employers who are responsible for worker

safety. This is, for all intents and

purposes, self-regulation. We advocate for

models that support industrial democracy and

we repeat what Mr. Decker has said, "We must

keep the helicopters in the air". We must understand the competing interests of safety

and production, and put in place the correct

structures, laws, and processes to mitigate 13 14

that conflict, and we must be proactive 15 everyone; industry, governments, and workers.

We must always put prevention first because

when we do, we put people's lives first.

Before closing, I would like to thank the committee of people who helped me with this They are each of them presentation. occupational health and safety activists and occupational health and safety experts; Dr.

Sue Hart at Memorial University; Gail Hickey, who is here today; Sharon Walsh, who is here

today; and the offshore workers who shared

Page 52 and that is that we were scheduled to commence 1

with the additional hearings next week on

3 Monday, we have the C-NLOPB coming back for a

second round of their presentation and to deal 4

5 with issues that may have arisen since they

were, of course, the first presenter to us. 6

7 We don't believe that four days will be

8 necessary for that. I believe that two days would be adequate for that engagement based on 9

our past experience, and so I'm going to 10

11 suggest that we'll next meet again on

Wednesday at 9:30 a.m. and at that time the C-12

13 NLOPB will be here. Their presentation will take less than a full day, and then we'll have 14

the following day for questioning by other 15

parties. 16

17 COMMISSIONER:

18 Q. All right then, thank you, we'll adjourn until next Wednesday at 9:30. 19

20 ROIL, O.C.:

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Q. And I would ask that the parties who are parties to the process, if they could stay for a very brief minute for some discussion or information sharing with them, and then the

other parties who are not part of this

13 Judy Moss

14 Discoveries Unlimited Inc.

Offshore Helicopter Safety Inquiry 40,000 [1] 45:12 action [2] 14:24 43:4 ambiguity [6] 9:24 **bargaining** [3] 8:5,11 26:17 27:14 36:25 37:16 -0-**491** [6] 4:11 10:20 12:1 activated [1] 42:11 49:14 12:12 36:24 39:4 barrels [2] 36:20 45:23 activating [2] 10:7 49:22 00195 [1] 3:9 amendments [2] 35:17 **based** [4] 6:7 8:2 10:9 active [1] 6:17 -5actively [1] 20:19 -1among [5] 17:1 21:10,19 **basic** [1] 8:3 **50** [1] 45:18 activist [1] 11:7 25:22 47:10 **10,000** [1] 45:10 **basis** [1] 2:11 **500** [2] 2:2 5:16 activists [1] 50:21 **106** [1] 34:18 **amount** [1] 9:4 became [1] 2:14 **56** [1] 11:10 activities [1] 18:6 **anniversary** [1] 10:20 **11** [2] 1:1 4:11 becomes [1] 38:22 activity [8] 29:14 44:6 **annual** [1] 36:14 **11th** [2] 54:4,10 begin [2] 4:6 35:22 44:12,16 45:1,16,17 46:5 -6**annually** [1] 19:1 **12th** [2] 13:15 51:10 **behalf** [5] 2:5 3:13 4:7 **Acts** [1] 17:7 **61** [2] 16:20 25:17 answer [1] 40:5 **13,000** [1] 40:22 4:22 29:4 actual [1] 7:11 **65,000** [1] 3:14 **apparatus** [2] 31:23 **15th** (1) 11:3 **behind** (1) 47:6 acute [1] 12:17 54.8 **16** [2] 12:13 51:9 **believes** [1] 47:17 add [2] 37:15,17 appear [2] 3:21 48:3 -7-**166** [1] 11:4 **belongs** [1] 40:17 add-on[1] 16:7 **applies** [1] 48:20 **167** [1] 34:13 70,000 [2] 1:25 3:14 **beneficial** [2] 19:9 47:18 **addition** [8] 5:18 18:9 **applying** [1] 15:2 **17** [2] 4:9 10:21 **best** [8] 27:18 32:6 40:15 31:10 37:24 44:16,24 approach [3] 32:7,24 43:3,8,9 47:15 54:7 **18**[1] 18:25 -8-46:3 49:6 46:15 better [3] 4:16 24:17 **1919** [2] 15:4,14 additional [1] 52:2 8[2] 43:18,24 approaches [1] 7:14 47:16 **1937** [1] 1:19 addressing [1] 32:23 **80,000** [1] 45:13 **appropriate** [2] 33:25 between [14] 7:10 8:22 adequate [4] 10:10 43:10 **1948** [1] 15:15 84 [2] 10:18 11:24 43:10 16:18 18:25 21:2,10,16 1980s [1] 45:7 44:8 52:9 area [1] 39:7 31:12 32:25 35:19 37:9 adjourn [2] 52:18 53:5 **1981** [1] 15:17 43:17 45:18 48:6 -9areas [1] 10:13 ADJOURNED [1] 53:6 1982_[1] 11:4 bevond 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